

SERIAL NUMBER 09/300,676	FILING DATE 04/27/99	CLASS 379	GROUP ART UNIT 2742	ATTORNEY DOCKET NO. 73744
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APPLICANT ROBERT DOYLE, NEWBURY PARK, CA; LAIRD C. WILLIAMS, ST CHARLES, IL;
KENNETH W. FERTIG, PALO ALTO, CA; XUEMEI WANG, MOUNTAIN VIEW, CA;
N. SERDAR UCKUN, PALO ALTO, CA.

CONTINUING DOMESTIC DATA***
VERIFIED

ap none

371 (NAT'L STAGE) DATA***
VERIFIED

ap none

FOREIGN APPLICATIONS***
VERIFIED

ap none

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 05/17/99

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY CA	SHEETS DRAWING 2	TOTAL CLAIMS 38	INDEPENDENT CLAIMS 4
Verified and Acknowledged <u>Examiner's Initials</u> <u>Initials</u>					

ADDRESS JON P CHRISTENSEN
WELSH & KATZ LTD
120 SOUTH RIVERSIDE PLAZA 22ND FLOOR
CHICAGO IL 60606

TITLE DYNAMIC SKILL-BASED CALL ROUTING

FILING FEE RECEIVED \$1,162	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT NO. _____ for the following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 4753

SERIAL NUMBER 09/300,676	FILING DATE 04/27/1999 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 73744
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APPLICANTS

ROBERT DOYLE, NEWBURY PARK, CA;

LAIRD C. WILLIAMS, ST CHARLES, IL;

KENNETH W. FERTIG, PALO ALTO, CA; XUEMEI WANG, MOUNTAIN VIEW, CA;

N. SERDAR UCKUN, PALO ALTO, CA;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 05/17/1999

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 2	TOTAL CLAIMS 38	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials		

ADDRESS

JON P CHRISTENSEN

WELSH & KATZ LTD

120 SOUTH RIVERSIDE PLAZA 22ND FLOOR

CHICAGO , IL

60606

TITLE

DYNAMIC SKILL-BASED CALL ROUTING

FILING FEE RECEIVED 1162	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)

1162

<input type="checkbox"/> Other _____
<input type="checkbox"/> Credit _____